

## CHILD WELFARE

Victorian Dept Health & Human Services (Child Protection)	1300 360 391
Child Protection Crisis Line (Vic) 24 hours	131 278
Child FIRST (Vic)	1800 705 211
Dept Family & Community Services (NSW) – Child Protection	132 111

## CHILDREN'S SUPPORT SERVICES

Junction Support Services Inc.	
Wodonga:	02 6043 7400
Wangaratta:	03 5722 4129
Headspace	02 6055 9555
UMFC Jigsaw program	02 6057 5399
YES Youth and Family Services (NSW)	02 6058 6200
Youth Law	03 9611 2412
Kid's Help Line	1800 551 800
Legal Aid Best for Kids website	<a href="http://www.bestforkids.org.au">www.bestforkids.org.au</a>

## CHILD SUPPORT (FINANCIAL)

Department of Human Services – Child Support	131 272
Child Support Legal Service (Vic)	1800 677 402
Child Support Legal Service (NSW)	1800 451 784

## HOUSING

Rural Housing Network (Vic)	
Wodonga:	02 6055 9000
Wangaratta:	03 5722 8000
Yes Youth and Family Services (NSW) Freecall:	02 6058 6200 1800 885 355
Quamby House (Men's refuge)	02 6021 7860
NSW Dept Family & Community Services - Housing	02 6041 9666
Vic Dept Health & Human Services - Housing	
Wodonga:	02 6055 7777
Wangaratta:	03 5722 0555
Albury Wodonga Aboriginal Health Service – ITAR	02 6055 9000

## FINANCIAL COUNSELLING & ASSISTANCE

Centrelink (Family Assistance Office)	136 150
UMFC Financial Counselling (Vic)	
Wangaratta:	03 5720 0000
Wodonga:	02 6055 8000
Women's Centre Albury-Wodonga (No Interest Loans Scheme)	02 6021 3059
Women's Health Goulburn North East (Wangaratta) (No Interest Loans Scheme)	03 5722 3009
St David's Uniting Care Albury (financial counselling)	02 6021 7099
Uniting Care Wodonga	02 6024 2108
Salvation Army Centre	
Lavington:	02 6040 7016
Wodonga:	02 6024 2886
Anglicare Victoria	1800 809 722



ALBURY  
WODONGA

# My family is separating, what now?

## REFERRAL CARD FOR SERVICES

Produced by the  
Albury Wodonga Family Law Pathways Network  
Email: [awflpn@umfc.com.au](mailto:awflpn@umfc.com.au)

## COUNSELLING AND SUPPORT

Gateway Health	Wodonga Wangaratta	02 6022 8888 03 5723 2000
Centacare Albury		02 6051 0222
Women's Centre Albury-Wodonga		02 6041 1977
LifeWorks Wangaratta		03 5721 5700
Albury Wodonga Aboriginal Health Service		02 6040 1200
Lifeline		131 114
Men's Line		1300 789 978
Kid's Help Line		1800 551 800
Family Relationship Advice Line		1800 050 321
Parentline – Victoria		132 289
Parentline – NSW		1300 1300 52
WIRE (Women's Information and Referral Service)		1300 134 130

## FAMILY DISPUTE RESOLUTION (MEDIATION)

UMFC Family Relationship Services		02 6057 5399
Family Relationships Online		1800 050 321
Private mediators (Yellow pages) (look up 'mediators' for local businesses <a href="http://www.yellowpages.com.au">www.yellowpages.com.au</a> )		

## PARENTING AFTER SEPARATION

UMFC Parenting Orders Program and Post Separation Counselling		02 6057 5399
UMFC Children's Contact Service		02 6057 5399
Gateway Health Wodonga and Wangaratta		02 6022 8888
Parentline – Victoria		132 289
Parentline – NSW		1300 1300 52

## LEGAL ADVICE

Hume Riverina Community Legal Service (Free call)		02 6057 5000 1800 918 377
Legal Aid NSW Riverina Murray - Albury		02 6020 7200
Victoria Legal Aid		1800 677 402
Legal Aid NSW Riverina Murray – Wagga Wagga		02 6921 6588
Law Access NSW		1300 888 529
Women's Legal Service Vic		1800 133 302
Women's Legal Service NSW		1800 801 501
Aboriginal Legal Service Vic		1800 064 865
<b>Referrals to a private solicitor:</b>		
Law Institute Victoria		03 9607 9311
NSW Law Society		02 9926 0333
Albury & District Law Society (list of members only)		<a href="http://www.albury.lawsociety.com.au">www.albury.lawsociety.com.au</a>

## GOING TO COURT

Federal Circuit Court of Australia (Albury)		1300 352 000
Family Court of Australia		1300 352 000
Wodonga Magistrates Court (Vic)		02 6043 7000
Wangaratta Magistrates Court (Vic)		03 5721 0900
Local Court Albury (NSW)		02 6023 8555

## FAMILY VIOLENCE

Albury Police		02 6023 9299 or 000
Wodonga Police (Family Violence Unit)		02 6049 2600 or 000
Wangaratta Police (24 hour) Family Violence Adviser		03 5723 0888 or 000
Centre Against Violence – Family Violence Services & Sexual Assault Services for Women & children (Vic) Free call:	Family violence: Sexual Assault:	03 5722 2203 1800 015 888 1800 806 292
Women's Centre Albury-Wodonga		02 6041 1977
Southern Women's Domestic Violence Court Advocacy Service (NSW)		02 6021 3059
Junction Support Service (Vic)		02 6043 7400
Yes Youth & Family Services (NSW) (women's refuge) Free call:		02 6058 6200 1800 885 355
Gateway Health (Vic) (Women's & Children's FV Counselling & Men's Programs)		02 6022 8888
Domestic Violence Line Counselling Service (NSW)		1800 656 463
Safe Steps 24/7 Family Violence Response (Vic)		1800 015 188
Domestic Violence and Sexual Assault National Helpline		1800 737 732
Centrelink – Family Violence Counselling & support		132 850
Magistrates Court of Victoria Family Violence response		1800 015 088